



Down Syndrome Victoria

Supporting Victorian families since 1978



Participant Rights



Down Syndrome Victoria respects the rights of all people.



We want all participants at Down Syndrome Victoria to know about their rights.



A **participant** is someone who gets supports from Down Syndrome Victoria.



Your Rights

As a participant you have the right to be supported in a way that respects

- Your rights
- Who you are
- The things that are important to you
- Your privacy



Our services are not allowed to

- Hurt you
- Treat you in a bad way
- Use you



You also have the right to make your own choices.



Rules for Down Syndrome Victoria

We must

- Tell you about your rights
- Respect your rights and choices
- Treat you with respect and in a fair way



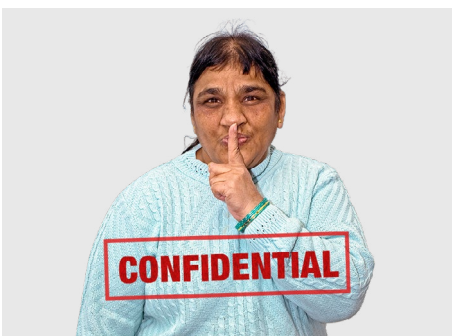
We must help you to

- make your own decisions
- look after yourself
- Speak up and make complaints
- Choose your supports

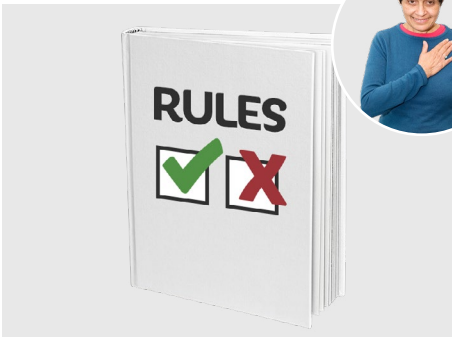


We will give you information about our supports and other services.

We will sort out any issues with our supports quickly.



We will keep your information private.



Rules for you

Down Syndrome Victoria wants you to tell us

- How we can support you
- If things change about your supports
- If you cannot make a meeting



We want you to

- Respect staff and other people that use our supports
- Tell us what is good and bad about our supports
- Pay us on time

CID made this document Easy Read.

You need to ask CID if you want to use any of the pictures.

Contact CID at business@cid.org.au